

The logo for Elliott Insurance Agency Inc features a large yellow circle in the background. Overlaid on this circle is a stylized white graphic of a globe or a network of lines. The word "ELLIOTT" is written in a large, bold, blue serif font across the top of the circle. Below it, the words "INSURANCE AGENCY INC" are written in a smaller, blue, serif font.

ELLIOTT

INSURANCE AGENCY INC

In response to Governor DeWine's direction and the unprecedented nature of the COVID-19 (coronavirus) pandemic, we will be closing the Elliott Insurance Agency's physical office to the public until further notice. We are doing this for the protection of our staff, their families, and our customers.

However, we will continue to work remotely to take care of your insurance needs. We aim to provide you with the same service you have come to expect from Elliott Insurance during these difficult times. We will still be answering your calls and responding to your emails – basically business as usual – just without face-to-face meetings.

If you need to come to the office to make a payment via cash, check, or money order, we ask that you instead call the company directly using their customer service number (found on your bill) and arrange payment by phone or mail payment to them directly. If that isn't possible, we will have envelopes available outside our front door – please enclose your payment with your bill and put in the mail slot.

If you need to make a change to your policy, have a question about your coverage, or need to speak to us about any other matter, please give us a call at the office or email us. If we don't answer, please leave a voicemail – we will be returning ALL calls to make sure you are taken care of.

We urge all our customers to join with us in taking prudent measures to minimize possible exposure to the virus. If you have any questions or concerns, please do not hesitate to reach out to us via phone or email.

Thank you for reading, and stay safe!

-Your Elliott Insurance Family